

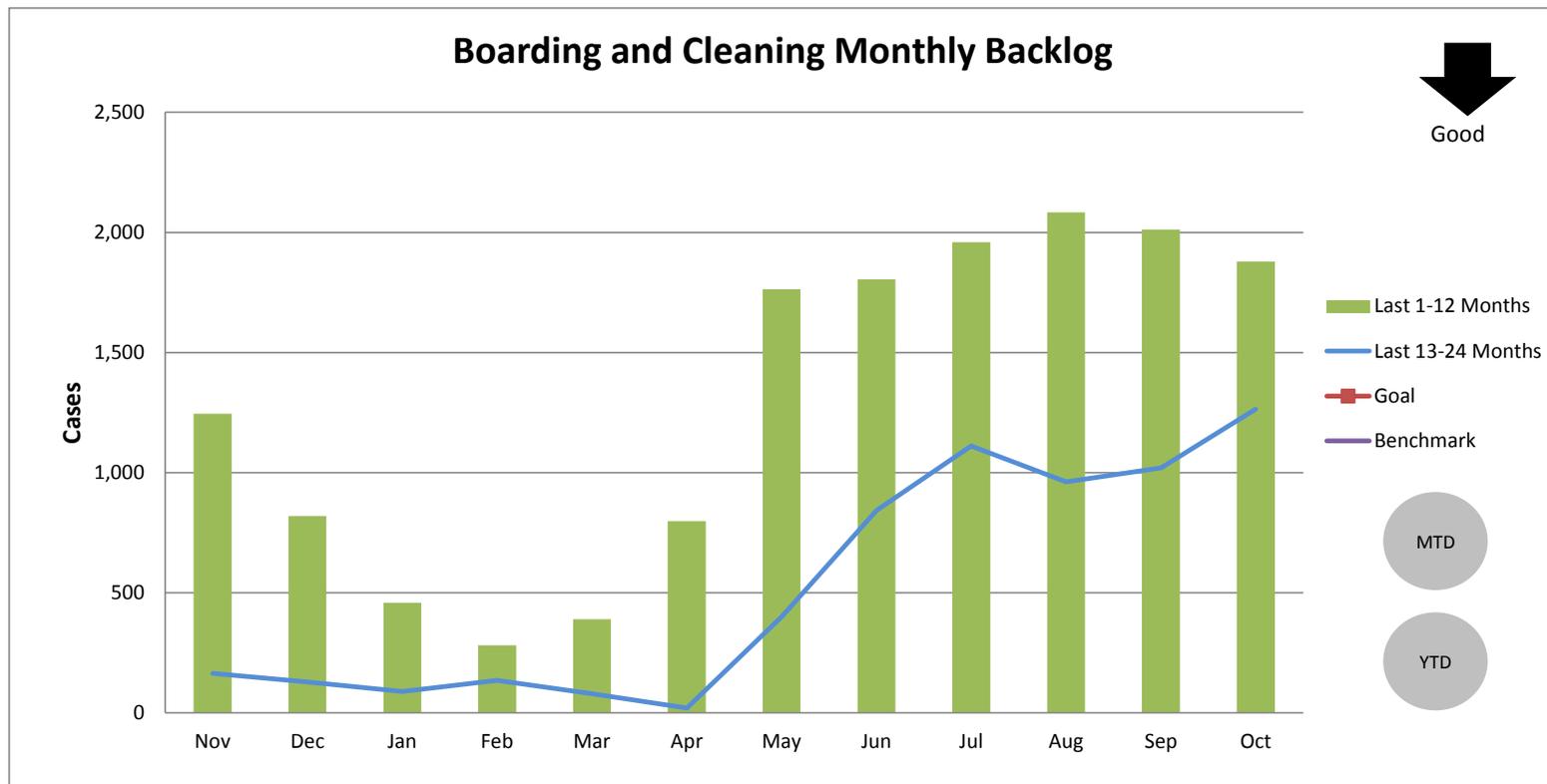
Codes: Boarding and Cleaning Monthly Backlog

Measurement method: The number of cases open at the end of each month
 (Cases refers to service requests for mowing, cleaning and boarding of vacant and abandoned properties)

Why measure? Helps to quantify the challenge of dealing with neighborhood blight

What is our goal? Reduce the boarding and cleaning monthly backlog

How are we doing? YTD Goal is not defined; YTD Average = 1,291 cases; MTD = 1,878 cases



	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	164	129	89	136	80	20	400	843	1,111	962	1,020	1,264	518	282	479	N/A
Last 1-12 mos.	1,245	819	458	282	390	799	1,764	1,804	1,959	2,083	2,012	1,878	1,291	1,505	702	N/A